California Public Library Survey FY18/19
Counting Successful Retrieval of Electronic Information (7.14)

General Rule: Count the number of full content units or descriptive records *examined, downloaded, or otherwise supplied* to the user. On reports from electronic collections, use counts of the resources that are down loaded or fully displayed for use, not just search counts. See below for some examples of counts that can be used from electronic collection reports.

Service/Database	Field to Count
Books24X7	Sessions
Discover & Go	Passes used (Not reserved)
EBSCO Host	Total Full Text
Freading	Checkouts
Gale Databases	Full Text Retrieval or Record Views
LearningExpress	Sessions
Mango Languages	Total Sessions
MyHeritage	Record Views
Rocket Languages	Sessions
RB Digital (formerly Zinio)	Checkouts