

Building Forward Impact Survey Summary

A follow up survey will be emailed six-month after the completion of the project to the contact (e.g., library director) specified in the Building Forward grants Final Report. This document provides the required questions for planning purposes. Please contact your grant monitor if you have any questions.

Part 1: Grant and Contact Information

1. Library Facility
2. Person Completing Survey
 - Name
 - Title
 - Email

Part 2: Project Survey

Note: Response options for each of the items in this section will be:

- *Agree strongly*
- *Agree*
- *Neither agree nor disagree*
- *Disagree*
- *Disagree strongly*
- *Not applicable*

How has your Building Forward project impacted your library and your community?

1. The library building is improved.
2. The library is more welcoming.
3. More people are using the library.
4. We receive fewer complaints.
5. The library infrastructure is prepared to meet the community's needs for the next 10 years.
6. We have seen increased financial support (e.g. general funding, bond measure, etc.) for other library infrastructure projects or library improvements.
7. Less staff time or resources is now devoted to managing critical maintenance needs or life safety infrastructure.
8. The library is better protected from natural or other disasters.
9. Staff working conditions have improved.
10. The library is better able to respond in an emergency.
11. The library space is safer.
12. The library is more accessible.
13. The library is better able to support the community as a cooling/heating center.
14. The library can maintain comfortable air temperatures.

15. The library is more energy efficient.
16. The library uses fewer natural resources (e.g. natural gas, water, etc.).
17. We have developed new community partnerships.
18. We have introduced new services or programs.

Part 3: Project Impact

Tell us how your library has improved or was impacted:

1. The library experience for your community *(Maximum 300 words)*
2. The work environment/experience for library staff *(Maximum 300 words)*
3. The programming and services you offer to the community *(Maximum 300 words)*
4. Your community partnerships *(Maximum 300 words)*
5. Other *(Maximum 300 words)*

Part 4: Project Detail

1. What, if any, challenges related to the Building Forward project have you experienced since its completion? *(Maximum 300 words)*
2. What, if any, unanticipated outcomes have you experienced as a result of your Building Forward project? *(Maximum 300 words)*
3. Has your project resulted in cost savings? *(Yes or No)*
 - If yes, describe how much you save, per year, as a result of your Building Forward project? *(Maximum 300 words)*
 - Is this amount an estimate?
4. Has use of the of the library increased as a result of your Building Forward project? If so, how have you measured this increase (e.g., gate count, program participation, etc.)? *(Maximum 300 words)*
5. Does the Library have any outstanding critical maintenance, critical infrastructure, or life safety needs? *(Yes or No)*
 - If yes, please detail the outstanding needs *(Maximum 300 words)*
6. Is there anything else you would like to tell us about your experience participating in the Building Forward program? *(Maximum 300 words)*

Part 5: Stories

We want to hear your stories! Tell us how your Building Forward project has improved operations, patron experience, or programs or services you provide for your community. Share any success stories not described above. For example, what are you able to do now that you weren't before?

1. Please provide your three best stories below:
 - Story 1 *(Maximum 300 words)*
 - Story 2 *(Maximum 300 words)*
 - Story 3 *(Maximum 300 words)*